

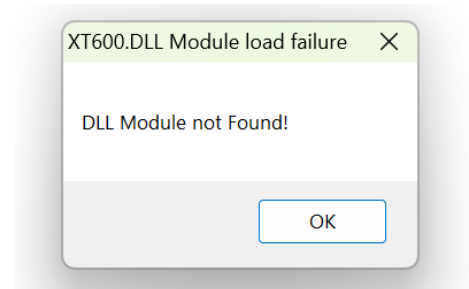
X-Cite XT600 Control Panel – Known Issues

This document outlines some known issues that have been experienced by customers while using the XT600 Control Panel software. The X-Cite Team is actively working on updates to address these issues. Until those updates are released, here are some suggested workarounds.

1. DLL Module not Found!

Symptom: XT600 Control Panel appears to install correctly and is available to run. However, a DLL error message appears when an attempt is made to open the Control Panel.

Problem: The application is unable to locate the supporting DLL files required for operation.



Workaround: The required files can be added manually by following these steps:

1. Download the XT600 Control Panel package from the X-Cite TETREM webpage.
2. Extract the files to the local drive. Note the location of the “ftdibus” folder.
3. Find the XT600 in program files, e.g. "C:\Program Files (x86)\Excelitas Technologies Corp\XT600 Control Panel"
4. Copy the contents of the “ftdibus” folder into the “XT600 Control Panel” folder. They should all be listed out individually (i.e. don’t just leave them a subfolder):

Search Results in This PC > Program Files (x86) > Excelitas Technologies Corp > XT600 Control Panel

Name	Date modified	Type	Size
ftbusui.dll	2025-10-07 8:15 AM	Application extension	153 KB
ftcserco.dll	2025-10-07 8:15 AM	Application extension	77 KB
ftd2xx.dll	2025-10-07 8:15 AM	Application extension	266 KB
ftd2xx.lib	2025-10-07 8:15 AM	LIB File	22 KB
ftdibus.sys	2025-10-07 8:15 AM	System file	103 KB
ftlang.dll	2025-10-07 8:15 AM	Application extension	249 KB
ftser2k.sys	2025-10-07 8:15 AM	System file	75 KB
ftserui2.dll	2025-10-07 8:15 AM	Application extension	62 KB
XT600 Control Panel	2017-01-10 2:05 PM	Application	10,309 KB

5. Close the folder and launch the XT600 Control Panel. The DLL error should not appear.



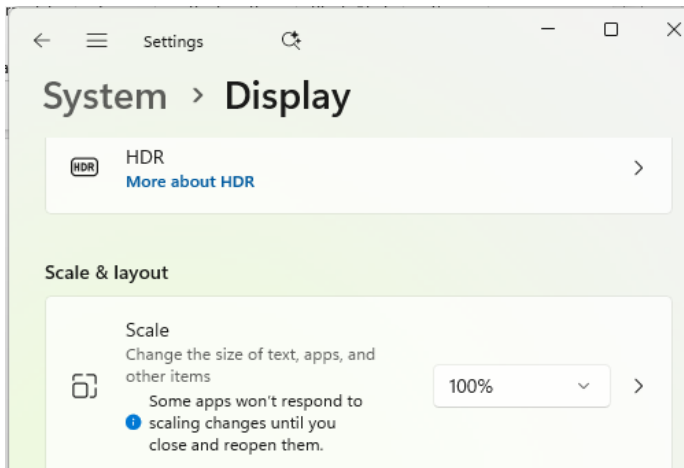
2. Misaligned Layout

Symptom: XT600 Control Panel components are misaligned and a large part of the application window is empty.

Problem: This user interface was initially designed for older display monitors. Newer, high resolution displays are often set to 125% or 150% scaling by default.

Workaround: Change the scaling setting by following this steps:

1. Close the XT600 Control Panel
2. Right click on the desktop and select “Display Settings” from the menu.
3. Scroll down to “Scale” and select “100%”.



4. Open the XT600 Control Panel.
5. At this point, you may change the “Scale” setting back to its previous value and it will not impact the layout of the XT600 Control Panel.
6. Note that this workaround is temporary. Each time the XT600 Control Panel is reopened these steps will need to be redone. (Future versions of the Control Panel will have this fixed.)



If you have any questions or need additional assistance, please contact Tech Support:
techsupport@excelitas.com

